



The Nightingale Centre



Great Hucklow
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7 June 2021

COVID 19 Notice to Customers

Measures for your safety

1. We are increasing cleaning and disinfecting frequency throughout the building using chemicals that are effective against COVID 19, paying attention to high-touch items and public toilets. Corridor doors including fire doors will be open during the day to reduce multi contact points.
2. We will ventilate public areas as much as possible to allow increased air circulation.
3. We have installed hand sanitising units at building and dining room entrances. Hand washing facilities are available in the public toilets at entrances to the building.
4. All centre staff will wear a face mask when on duty. We ask that guests wear a mask in indoors public areas. Face masks are not needed when guests are seated in the dining room. They are required when queuing at the food service area. Our catering staff will serve your food. When you have finished your meal please put crockery and cutlery on the unit provided. The dining room and food service area will be cleaned and sanitised after every meal
5. In the dining room we are spacing tables apart to meet social distancing standards. We will have a one-way system in place at the food service area. We are adhering to strict safety procedures in serving all food and beverages
6. Please maintain social distancing standards at all times to protect other guests and the Centre staff. Even though it isn't a legal requirement we strongly recommend that guests take a Covid-19 Rapid Antigen self test prior to their visit.

The Holiday and Conference Centre in the Heart of the Peak District

7. Please use the office hatch when talking to our customer contact staff. Do not enter the office. Please provide your contact details when checking in either by phone app or on the sign in sheet. Contactless card payment is preferred. Guests will be temperature checked on arrival at the centre.

8. Bedrooms will be deep cleaned after every stay paying attention to all touch points and shower rooms. An opt out of housekeeping services for guests who prefer not to have members of staff enter their bedroom. To arrange this, advise the office staff at the start of your stay. All linens will be washed at 60c for optimal disinfection.

9. We require all staff to follow a comprehensive hygiene and Covid 19 prevention standard. All staff will wash their hands and sanitise regularly.

10. All staff will have a temperature check before every shift they work. No staff member will work if they or a member of their household feel unwell.

11. We are providing all staff with personal protective equipment including disposable gloves, disposable aprons and face masks/visors.